EHR IN PRACTICE

PABAU PRACTICE MANAGEMENT SOFTWARE

EXTENDED PROFILE

Pabau

OVERVIEW

Pabau is a practice management software built for clinics that combine clinical work with retail-style sales flows, including: medical aesthetics, med spas, dermatology, physiotherapy, hair transplant, IV therapy, wellness and cosmetic surgery practices.

Pabau's Solo, Team, Medium, Group and Enterprise plans all include the same core functionality, with higher tiers adding additional users and advanced marketing, care and clinical tools.

CORE FUNCTIONALITY:

- **Scheduling and online booking:** a shared calendar, automated reminders, and a client-facing booking page with waitlist handling.
- **Clinical records:** electronic health records, customizable digital forms, consent capture, prescriptions and lab management and telehealth for remote consultations.
- **Payments and POS:** card processing (including Tap to Pay on iPhone), invoicing, deposits, package and gift voucher sales.
- **Marketing tools:** email and SMS campaigns, loyalty programs and membership management.
- **Operations:** staff timesheets, commission tracking, inventory management and reporting dashboards.
- **AI features:** a scribe tool that turns dictated or recorded consultations into structured clinical notes, and an AI-assisted prescribing workflow with built-in safety checks.
- **Mobile app:** Pabau GO gives clinicians calendar, patient record and payment access from an iPhone or iPad (there is currently no native Android app).

The three optional add-ons (Marketing Plus, Care Plus and Insight Plus) run on a pay-as-you-go credit system rather than being bundled into the base price.

USER SENTIMENT

Pabau users appreciate the ability to customize forms and workflows to match specific processes; the platform's visual documentation and clinical charting capabilities are particularly popular among aesthetic and cosmetic practices.

While Pabau is praised for having responsive ongoing support, some users note a steep learning curve during implementation.

Pabau

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Pabau Practice Management Software
ADDITIONAL INFORMATION	
IOS APP	✓
ANDROID APP	✗
MULTI-OFFICE	✓
WEB APP	✓
COMPLIANCE	
HIPAA	✓
ICD-10	✗
CPT	✗
HL7	✗
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗
CARDIOLOGY	✗
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✗
DERMATOLOGY	✓

DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✗
FAMILY MEDICINE	✗
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✗
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✗
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✗
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✓
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗

RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✗
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✗
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓

PATIENT PORTAL	✔
REFERRALS	✘
REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✔
E-PRESCRIPTION	✔
FURTHER INFORMATION	
PRICING	From ~$59 per month

Pabau

SOFTWARE SCREENSHOTS