

JANE APP

EXTENDED PROFILE



OVERVIEW

Jane is a cloud-based practice management platform built for allied health and wellness clinics. It combines online booking, staff scheduling, charting, payments, billing, telehealth, and patient communications in one product aimed at small to mid-size clinics and solo practitioners.

KEY FEATURES

- Scheduling and online booking: Real-time online booking, waitlist management, room and equipment scheduling, group classes, and a full practice schedule view for front-desk and clinicians.
- Charting and intake. Custom forms, SOAP notes, a large template library, intake and outcome surveys, and ways to track clinical progress.
- Billing and payments. Invoicing, receipt handling, integrated in-app payments, and optional insurance-billing features that support a growing list of payers.
- Telehealth and client app. HIPAA, PIPEDA, and GDPR-compliant telehealth for 1:1 and group sessions, plus a patient-facing mobile app for bookings and appointment management.
- Reporting and patient feedback. Built-in reports for appointments, revenue, top patients, and a Ratings & Reviews feature for collecting patient feedback.

SECURITY, COMPLIANCE, AND SUPPORT

Jane App complies with HIPAA, PIPEDA, and GDPR for telehealth and provides a secure patient portal with a 99.9% uptime commitment.

INTEGRATIONS & ADD-ONS

Jane supports in-app payments, Google integrations for bookings, select insurance e-claims, and optional add-ons like AI Scribe and group telehealth.

FAQ

HOW MUCH DOES JANE APP COST?

Jane has tiered pricing with several add-ons available. The Balance plan is intended for solo or low-volume users, with higher Practice and Thrive tiers for clinics that need unlimited appointments and advanced tools.

Add-ons include AI Scribe, group telehealth, and insurance billing with specific per-license fees.

Download the extended software profile for exact monthly amounts.

CAN JANE HANDLE CLINIC MANAGEMENT?

Jane covers many clinic management needs: appointment scheduling, charting, intake forms, invoicing, reporting, and patient communications. For full accounting or payroll, you will likely still rely on a dedicated accounting solution.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Jane App
ADDITIONAL INFORMATION	
IOS APP	✓
ANDROID APP	✓
MULTI-OFFICE	✓
WEB APP	✓
COMPLIANCE	
HIPAA	✓
ICD-10	✗
CPT	✗
HL7	✗
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗
CARDIOLOGY	✗

COMMUNITY HEALTH CENTERS	×
CORRECTIONAL HEALTH	×
DENTISTRY	×
DERMATOLOGY	×
DIALYSIS CLINIC	×
ENDOCRINOLOGY	×
FAMILY MEDICINE	×
GASTROENTEROLOGY	×
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	×
INTERNAL MEDICINE	×
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	×
NEUROLOGY AND NEUROSURGERY	×
OBSTETRICS AND GYNECOLOGY	×
OCCUPATIONAL MEDICINE	×
ONCOLOGY AND HEMATOLOGY	×
OPHTHALMOLOGY	×
ORTHOPEDICS AND SPORTS MEDICINE	×
OTOLARYNGOLOGY	×
PAIN MANAGEMENT	×
PEDIATRICS	×
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	×
PODIATRY	×

PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✓
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✓
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✗
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✗
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✗

MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	✗
REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✗
E-PRESCRIPTION	✗
FURTHER INFORMATION	
PRICING	Balance: £29/month, Practice: £44/month, Thrive: £55/month



SOFTWARE SCREENSHOTS

Schedule Patients Staff Billing Reports Settings The Village Owner

January 21st Reminders Wait List Shifts Resources Rooms

The Village
All Staff
Jonathan Morris
Zoey Swift

Initial Assessment
60 Minutes \$100.00

Subsequent Treatment - In person
30 Minutes \$60.00

Subsequent Treatment - Telehealth
30 Minutes \$60.00

Group Session
90 Minutes \$120.00

Time	Tuesday Jan 21	Wednesday Jan 22	Thursday Jan 23
10:00 AM	10:00 - 10:30 AM Aubrey Thompson - Subsequent Treatment - Telehealth	10:00 - 10:30 AM Florence Gauthier - Subsequent Treatment - In person	10:00 - 11:00 AM Group Session - Sophia Roy and 3 other
10:30 AM	10:30 - 12:00 PM Group Session - Ganisha Flower and 1 other	10:30 - 11:00 AM Tegin Lao - Subsequent Treatment - Telehealth	
11:00 AM		11:00 - 12:00 PM Philip Walker - Initial Assessment Blue Cross / Blue Shield	
12:00 PM	12:00 - 12:30 PM Lunch	12:00 - 12:30 PM Lunch	11:30 - 12:00 PM Laurie Williams - Subsequent Treatment - In person
12:30 PM	12:30 - 1:00 PM Zoe Gagnon - Subsequent Treatment - In person Medicare	12:30 - 2:00 PM Group Session - Ken Autum and 2 others	12:30 - 1:00 PM Magnus Watsen - Subsequent Treatment - Telehealth Aetna
1:00 PM	1:00 - 2:00 PM Avery Chan - Initial Assessment Aetna		1:00 - 2:00 PM Frank Warren - Initial Assessment Blue Cross / Blue Shield

Break Today Day Week Staff Today Go To Date

Book an Appointment at The District - Downtown

1 Appointment

Back to Booking Page | Previous 7 Days | Sun Sep 20 - Sat Sep 26 | Next 7 Days

Mayo Lopez-Chapman
PHD
With over 17 years of experience as a family counselor in Canada, Dr. Lopez - Visit More

Select a treatment

- Initial Visit 60 min - \$100.00
Please contact us to book this Treatment. \$44-DISTRICT demo@yane.clinic
- Subsequent Visit 60 min - \$101.00
- Online Video Session 60 min - \$100.00 & remote video session.

Can't find a time? Add yourself to the wait list.

Confirm Bookings

Bretrace Clark

Profile | Edit | Settings | **Claims** | Appointments | Billing | Messages | Files | Playback

Body Chart

Visible by Demo User
Visible by all counsellors
Visible by all acupuncturists
Visible by Everyone

Change Image / File / Video | Download On | Add to Entry | Not Visible to Client | Visible by Every | Close | Sign

July 26 Dashboard Michael Carroll

Dashboard

73 Total Clients | 110 Total Visits | 52.3% Utilization | \$11,046.00 Total Billed

New Clients | Returning Clients

Charts | 90 days | Top Treatments | 365 days | Top Clients | 365 days

1 Maxine Wong \$654.00

Leanne Abraham

Patient # 96

Profile | Edit | Settings | Chart | Appointments | **Billing** | Messages | Files | Playback

32 Total Billings | 18 Upcoming Appointments | 0 No Shows | 5 Days Since Last Visit | \$399.00 Claims Outstanding | \$242.00 Private Outstanding | \$0.00 Available Credit | \$242.00 Private Balance

Purchases | Payments | Receipts | Credit Memos | Gift Cards | Claims | Credit Cards | **New Purchase**

0 Filter | 0 Purchases Selected | Select All | Pay Balance | Statement

Date	Item	Staff Member	Invoice	Status	Amount	Balance
Jan 30, 2022	Medical Record Request		Patient Invoice 1638-POI (Leanne Abraham)	Unpaid	\$95.00	\$95.00
Jan 25, 2022	65 Minute Massage	Susan Lo	Patient Invoice 935-POI (Leanne Abraham)	Paid	\$94.50	Receive Patient Payment
Jan 25, 2022	Phone Call	Susan Lo	Patient Invoice 1470-POI (Leanne Abraham)	Unpaid	\$95.00	Print Receipt (Quick) Print Receipt (Detailed)
Jan 21, 2022	60 Minute Massage	Susan Lo	Insurance Invoice 965-COI (Monalisa) Patient Invoice 905-POI (Leanne Abraham)	Submitted Paid	\$500.00 \$5.00	Print Receipt (Detailed) Email Receipt (Optional)
Jan 21, 2022	Medical Record Request	Susan Lo	Patient Invoice 1423-POI (Leanne Abraham)	Paid	\$95.00	Email Receipt (Detailed)
Jan 20, 2022	Subsequent Treatment	Jo-Ellen McKay	Insurance Invoice 931-COI (ManuLife) Patient Invoice 939-POI (Leanne Abraham)	Rejected No Charge	\$100.00 \$0.00	Refund Purchase... Delete Purchase...
Jan 20, 2022	Yoga Mat	Jo-Ellen McKay	Patient Invoice 1420-POI (Leanne Abraham)	Paid	\$52.50	View Sale

Submit Claims

Review Summary

- 1 Claims ready to submit
- 1 Claims ready to generate a statement
- 1 Claims open
- 1 Unsubmitted notes

Invoice #1159-COI

This claim is ready to go!

Submit