



ATHENAONE® EHR

EXTENDED PROFILE



OVERVIEW

athenaOne® is a comprehensive solution that helps healthcare practices to remain independent. It includes electronic health records, revenue cycle management, and patient engagement products that empower customers to deliver the best possible care and business outcomes. Rated 2024 Best in KLAS overall solution for independent physician practices.



SOFTWARE SPECIFICATION

| | |
|-------------------------------|----------------|
| OVERVIEW | |
| PRODUCT NAME | athenaOne® EHR |
| ADDITIONAL INFORMATION | |
| IOS APP | ✓ |
| ANDROID APP | ✓ |
| MULTI-OFFICE | ✓ |
| WEB APP | ✗ |
| COMPLIANCE | |
| HIPAA | ✓ |
| ICD-10 | ✓ |
| CPT | ✓ |
| HL7 | ✓ |
| SPECIALTY | |
| ALLERGY AND IMMUNOLOGY | ✗ |

| | |
|------------------------------|---|
| ANESTHESIOLOGY | X |
| BARIATRICS | X |
| CARDIOLOGY | ✓ |
| COMMUNITY HEALTH CENTERS | X |
| CORRECTIONAL HEALTH | X |
| DENTISTRY | X |
| DERMATOLOGY | X |
| DIALYSIS CLINIC | X |
| ENDOCRINOLOGY | X |
| FAMILY MEDICINE | ✓ |
| GASTROENTEROLOGY | X |
| GENERAL PRACTITIONER | X |
| INFECTIOUS DISEASES | X |
| INTERNAL MEDICINE | X |
| MENTAL AND BEHAVIORAL HEALTH | X |
| NEPHROLOGY | X |
| NEUROLOGY AND NEUROSURGERY | X |
| OBSTETRICS AND GYNECOLOGY | ✓ |
| OCCUPATIONAL MEDICINE | X |
| ONCOLOGY AND HEMATOLOGY | X |

| | |
|-------------------------------------|---|
| OPHTHALMOLOGY | X |
| ORTHOPEDICS AND SPORTS MEDICINE | ✓ |
| OTOLARYNGOLOGY | X |
| PAIN MANAGEMENT | X |
| PEDIATRICS | ✓ |
| PHYSICAL THERAPY AND REHABILITATION | X |
| PLASTIC SURGERY | X |
| PODIATRY | ✓ |
| PROCTOLOGY | X |
| PULMONOLOGY | X |
| RADIOLOGY | X |
| RHEUMATOLOGY | X |
| SLEEP MEDICINE AND CENTERS | X |
| SPEECH THERAPY | X |
| SURGERY | X |
| URGENT CARE | X |
| UROLOGY | X |
| VASCULAR DISEASES AND PHLEBOLOGY | X |
| OTHER SPECIALTIES | X |
| CHIROPRACTIC | X |

| | |
|--------------------------|---|
| PRACTICE SIZE | |
| SOLO PRACTICE | ✓ |
| 1-10 PHYSICIANS | ✓ |
| 11-50 PHYSICIANS | ✓ |
| OVER 50 PHYSICIANS | ✓ |
| SOFTWARE FEATURES | |
| APPOINTMENT MANAGEMENT | ✓ |
| BILLING MANAGEMENT | ✓ |
| CLINICAL WORKFLOW | ✓ |
| DOCUMENT MANAGEMENT | ✓ |
| EM CODING | ✗ |
| INSURANCE AND CLAIMS | ✗ |
| LAB INTEGRATION | ✓ |
| MEDICAL TEMPLATES | ✓ |
| PATIENT DEMOGRAPHICS | ✗ |
| PATIENT HISTORY | ✓ |
| PATIENT PORTAL | ✓ |
| REFERRALS | ✓ |
| REPORTING AND ANALYTICS | ✓ |
| SCHEDULING | ✓ |

VOICE RECOGNITION



E-PRESCRIPTION



[FURTHER INFORMATION](#)



SOFTWARE SCREENSHOTS

athenaOne[®] Calendar Patients Claims Financials Reports Quality Apps Support super_sleal3 Log out

Search Help View By: Day

Today < > **Tuesday, October 29, 2024 (CT)**

2 Filters | Clear Filters: Provider Group Resource Type Appointment Type **Durham Office (... +3)** **Allie_Test_PA +4** Apply filters

Provider Bookings 5

- Lana_Test_NP: 18 appointments, 5 hrs 45 min
- Mike_Test_MD: 16 appointments, 6 hrs 45 min
- Taylor_Test_DO: 13 appointments, 4 hrs 45 min

Scheduling Notes 1

Allie_Test_PA: Telehealth in Houston and Cypress only

Daily Notes 2

- May 7 - Dec 31: **Mike_Test_MD:** Testing a daily note for a provider across all departments
- Feb 9 - Dec 31: This is a daily note for all providers in all departments

| | Allie_Test_PA | Lana_Test_NP | Maggie_Test_NP | Mike_Test_MD | Taylor_Test_DO |
|----------|--|--|---|--|---|
| | HOUSTON OFFICE | DURHAM OFFICE | TOMBALL OFFICE | HOUSTON OFFICE | SAN FRANCISCO OFFICE |
| 01:00 PM | Telehealth 30 Charles Test 1:00pm (30 mins) | FOLLOW UP 30 Priya Test 1:00pm (30 mins) | NEW PATIENT 45 Friday Test 1:00pm (45 mins) | PHYS15 - Helen Test EST15 - Yohko Test ANY 15 EST15 - Nathaniel Test | ESTABLISHED PATIENT 30 Lara Test 1:00pm (30 mins) |
| 02:00 PM | Telehealth 30 Grace Test 1:30pm (30 mins) | FOLLOW UP 30 Rich Test 1:30pm (30 mins) | ESTABLISHED PATIENT 30 Michael Test 1:45pm (30 mins) | FU15 - Priya Test ANY 15 ESTABLISHED PATIENT Joe Test 1:45pm (30 mins) | EST15 - Yohko Test ANY 15 ESTABLISHED PATIENT Rohan Test 2:00pm (30 mins) |
| 03:00 PM | SICK VISIT 20 Chloe Test SV10 - Adoption Test SV10 - Derek Test | FOLLOW UP 30 Ben Test 2:00pm (30 mins) | EST15 - Rose Test NEW PATIENT 45 Mandi Test 2:30pm (45 mins) | ANY 15 FOLLOW UP 30 Alex Test 2:30pm (30 mins) | ANY 15 FOLLOW UP 30 Doug Test 2:00pm (30 mins) |
| | SICK VISIT 20 Alex Test SV10 - Foggy Test SV10 - Mike Test | FOLLOW UP 30 2:30pm (30 mins) | NEW PATIENT 40 Marvin Test 3:00pm (40 mins) | NEW PATIENT 30 Stella Test SV10 - Mandi Test SV10 - Adoption Test | ANY 15 EST15 - Will Test NEW PATIENT 30 Savannah Test 3:00pm (30 mins) |
| | PROCEDURE 20 Sebastian Test SV10 - Sally Test ANY 10 | NEW PATIENT 40 Daniel Test | ESTABLISHED PATIENT 30 Marvin Test 3:15pm (30 mins) | ANY 15 FOLLOW UP 30 Grace Test 3:00pm (30 mins) | FOLLOW UP 30 Shari Test 3:30pm (30 mins) |
| | NEW PATIENT 20 | ANY 10 | ANY 15 | FOLLOW UP 30 Shari Test 3:30pm (30 mins) | EST15 - Will Test NEW PATIENT 30 Savannah Test 3:00pm (30 mins) |
| | NEW PATIENT 20 | ANY 10 | ANY 15 | FOLLOW UP 30 Shari Test 3:30pm (30 mins) | FU15 - Linden Test EST15 - Medi Test |

October 2024

| | | | | | | |
|----|----|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

November 2024

| | | | | | | |
|----|----|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |

December 2024

Apps

athenahealth | Calendar | Patients | Claims | Financials | Reports | Quality | Support

Patrick Thorpe
M.D. | 01-01-1990 | #1234 | E#1310

Review | HPI | ROS | PE | A/P | Sign-off

Active Problems | Historical (0)

Chronic | 3 Diagnosis Gaps | 0 problems

Acute | 1 problem

Migraine with Aura
I42.120 Migraine with aura, not intractable, without status migrainosus

Not Categorized | 0 problems

Care Episodes and Tracking
None recorded.

Patient Risk

Potential Diagnosis (4)
Existing clinical and claim data suggests the following as clinically verified diagnoses for this patient. Schedule an appointment to determine whether these diagnoses are valid.

- E11.22: Type 2 diabetes mellitus w diabetic chronic kidney disease**
ICD10: E11.22; ICD9: 250.22; ICD10CM: E11.22; ICD9CM: 250.22; ICD10PCS: E11.22; ICD9PCS: 250.22; ICD10PCS-E: E11.22; ICD9PCS-E: 250.22; ICD10PCS-F: E11.22; ICD9PCS-F: 250.22; ICD10PCS-G: E11.22; ICD9PCS-G: 250.22; ICD10PCS-H: E11.22; ICD9PCS-H: 250.22; ICD10PCS-I: E11.22; ICD9PCS-I: 250.22; ICD10PCS-J: E11.22; ICD9PCS-J: 250.22; ICD10PCS-K: E11.22; ICD9PCS-K: 250.22; ICD10PCS-L: E11.22; ICD9PCS-L: 250.22; ICD10PCS-M: E11.22; ICD9PCS-M: 250.22; ICD10PCS-N: E11.22; ICD9PCS-N: 250.22; ICD10PCS-O: E11.22; ICD9PCS-O: 250.22; ICD10PCS-P: E11.22; ICD9PCS-P: 250.22; ICD10PCS-Q: E11.22; ICD9PCS-Q: 250.22; ICD10PCS-R: E11.22; ICD9PCS-R: 250.22; ICD10PCS-S: E11.22; ICD9PCS-S: 250.22; ICD10PCS-T: E11.22; ICD9PCS-T: 250.22; ICD10PCS-U: E11.22; ICD9PCS-U: 250.22; ICD10PCS-V: E11.22; ICD9PCS-V: 250.22; ICD10PCS-W: E11.22; ICD9PCS-W: 250.22; ICD10PCS-X: E11.22; ICD9PCS-X: 250.22; ICD10PCS-Y: E11.22; ICD9PCS-Y: 250.22; ICD10PCS-Z: E11.22; ICD9PCS-Z: 250.22
- A01.04: Typhoid arthritis**
ICD10: A01.04; ICD9: 041.04; ICD10CM: A01.04; ICD9CM: 041.04; ICD10PCS: A01.04; ICD9PCS: 041.04; ICD10PCS-E: A01.04; ICD9PCS-E: 041.04; ICD10PCS-F: A01.04; ICD9PCS-F: 041.04; ICD10PCS-G: A01.04; ICD9PCS-G: 041.04; ICD10PCS-H: A01.04; ICD9PCS-H: 041.04; ICD10PCS-I: A01.04; ICD9PCS-I: 041.04; ICD10PCS-J: A01.04; ICD9PCS-J: 041.04; ICD10PCS-K: A01.04; ICD9PCS-K: 041.04; ICD10PCS-L: A01.04; ICD9PCS-L: 041.04; ICD10PCS-M: A01.04; ICD9PCS-M: 041.04; ICD10PCS-N: A01.04; ICD9PCS-N: 041.04; ICD10PCS-O: A01.04; ICD9PCS-O: 041.04; ICD10PCS-P: A01.04; ICD9PCS-P: 041.04; ICD10PCS-Q: A01.04; ICD9PCS-Q: 041.04; ICD10PCS-R: A01.04; ICD9PCS-R: 041.04; ICD10PCS-S: A01.04; ICD9PCS-S: 041.04; ICD10PCS-T: A01.04; ICD9PCS-T: 041.04; ICD10PCS-U: A01.04; ICD9PCS-U: 041.04; ICD10PCS-V: A01.04; ICD9PCS-V: 041.04; ICD10PCS-W: A01.04; ICD9PCS-W: 041.04; ICD10PCS-X: A01.04; ICD9PCS-X: 041.04; ICD10PCS-Y: A01.04; ICD9PCS-Y: 041.04; ICD10PCS-Z: A01.04; ICD9PCS-Z: 041.04
- I27.0: Primary pulmonary hypertension**
ICD10: I27.0; ICD9: 421.0; ICD10CM: I27.0; ICD9CM: 421.0; ICD10PCS: I27.0; ICD9PCS: 421.0; ICD10PCS-E: I27.0; ICD9PCS-E: 421.0; ICD10PCS-F: I27.0; ICD9PCS-F: 421.0; ICD10PCS-G: I27.0; ICD9PCS-G: 421.0; ICD10PCS-H: I27.0; ICD9PCS-H: 421.0; ICD10PCS-I: I27.0; ICD9PCS-I: 421.0; ICD10PCS-J: I27.0; ICD9PCS-J: 421.0; ICD10PCS-K: I27.0; ICD9PCS-K: 421.0; ICD10PCS-L: I27.0; ICD9PCS-L: 421.0; ICD10PCS-M: I27.0; ICD9PCS-M: 421.0; ICD10PCS-N: I27.0; ICD9PCS-N: 421.0; ICD10PCS-O: I27.0; ICD9PCS-O: 421.0; ICD10PCS-P: I27.0; ICD9PCS-P: 421.0; ICD10PCS-Q: I27.0; ICD9PCS-Q: 421.0; ICD10PCS-R: I27.0; ICD9PCS-R: 421.0; ICD10PCS-S: I27.0; ICD9PCS-S: 421.0; ICD10PCS-T: I27.0; ICD9PCS-T: 421.0; ICD10PCS-U: I27.0; ICD9PCS-U: 421.0; ICD10PCS-V: I27.0; ICD9PCS-V: 421.0; ICD10PCS-W: I27.0; ICD9PCS-W: 421.0; ICD10PCS-X: I27.0; ICD9PCS-X: 421.0; ICD10PCS-Y: I27.0; ICD9PCS-Y: 421.0; ICD10PCS-Z: I27.0; ICD9PCS-Z: 421.0
- I70: Atherosclerotic heart disease (AHA)**
ICD10: I70; ICD9: 410; ICD10CM: I70; ICD9CM: 410; ICD10PCS: I70; ICD9PCS: 410; ICD10PCS-E: I70; ICD9PCS-E: 410; ICD10PCS-F: I70; ICD9PCS-F: 410; ICD10PCS-G: I70; ICD9PCS-G: 410; ICD10PCS-H: I70; ICD9PCS-H: 410; ICD10PCS-I: I70; ICD9PCS-I: 410; ICD10PCS-J: I70; ICD9PCS-J: 410; ICD10PCS-K: I70; ICD9PCS-K: 410; ICD10PCS-L: I70; ICD9PCS-L: 410; ICD10PCS-M: I70; ICD9PCS-M: 410; ICD10PCS-N: I70; ICD9PCS-N: 410; ICD10PCS-O: I70; ICD9PCS-O: 410; ICD10PCS-P: I70; ICD9PCS-P: 410; ICD10PCS-Q: I70; ICD9PCS-Q: 410; ICD10PCS-R: I70; ICD9PCS-R: 410; ICD10PCS-S: I70; ICD9PCS-S: 410; ICD10PCS-T: I70; ICD9PCS-T: 410; ICD10PCS-U: I70; ICD9PCS-U: 410; ICD10PCS-V: I70; ICD9PCS-V: 410; ICD10PCS-W: I70; ICD9PCS-W: 410; ICD10PCS-X: I70; ICD9PCS-X: 410; ICD10PCS-Y: I70; ICD9PCS-Y: 410; ICD10PCS-Z: I70; ICD9PCS-Z: 410

Suspected Diagnosis (4)
These clinically inferred diagnosis have not been clinically verified. They have been inferred from evidence such as labs, screenings, and prescriptions. Schedule an appointment to determine whether these diagnosis are valid.

Risk Adjustment Factor | Revised Risk score: 0.492

athenahealth | Home | Mass Collections, Faster | Improved Clinical Experience | Improved Patient Experience

Patient Digital Engagement Index

Patient Digital Engagement Index
The Patient Digital Engagement Index (PDEI) measures how digitally engaged a patient is with your practice. Patient behaviors that increase your PDEI score include digitally booking, confirming, or cancelling an appointment, checking in for an appointment online, viewing lab results online, and reviewing billing statements online. The highest and lowest ways to win your overall PDEI score over time, as well as breakdowns the three sub-index that make up this score: Access to Care Index, Healthcare Finance Index, and Healthcare Information Index.

Promote digital access to care
Access to Care Index: 21.1 (vs. 20.0)

Encourage digital patient activity
Healthcare Information Index: 43.7 (vs. 40.0)

Promote digital access to healthcare information
Healthcare Finance Index: 26.0 (vs. 25.0)

Patient Digital Engagement Index
30.5 (vs. 30.0)

Monthly Score

athenahealth | Home | Mass Collections, Faster | Low Work | Improved Clinical Experience | Improved Patient Experience

Benchmarking

How does your practice performance compare to other practices on the athenahealth network? View your monthly performance against other practices in the charts below. You can use the toggle at the top of the page to view the 25th, 50th, 75th, and 90th percentile performance. Use the page-level filters to refine your practice metrics and the benchmark values displayed based on specific specialties, place of service, region, or state that are applicable to you.

(Get Paid Faster): Charge Entry Lag & Days in Accounts Receivable

Charge Entry Lag
Comparison to 4,314 practices

DAR (91 Days)
Comparison to 4,314 practices

athenahealth DAR
Comparison to 4,314 practices

