



CHARM EHR

EXTENDED PROFILE



OVERVIEW

Charm EHR is a web-based, cloud EHR system designed to enhance practice efficiency and patient care for small to medium-sized healthcare practices. Its scalable, HIPAA-compliant platform includes features for electronic health

records (EHR), practice management, medical billing, and patient engagement. Charm EHR offers an intuitive interface that supports seamless integration with labs, pharmacies, and third-party tools, making it a versatile choice for ambulatory care providers.

CORE FEATURES

- **Appointment management:** Color-coded calendars and online booking through the patient portal simplify scheduling and resource allocation.
- **Billing management:** Includes invoicing, e-claims submission, real-time eligibility checks, and integration with payment gateways.
- **Clinical workflow:** Customizable SOAP (subjective, objective, assessment and plan) templates and decision-support tools streamline clinical documentation and diagnosis.
- **Document management:** Stores patient documents, including consent forms and lab results, in a searchable, organized format.
- **e-Prescription:** Allows connection to 70,000+ pharmacies for secure, electronic prescription management.
- **Lab integration:** Standard HL7 interfaces enable lab orders and result retrieval from major labs like LabCorp and Quest.
- **Patient portal:** Offers patients access to health records, appointment booking, and secure messaging via the Charm Health App.
- **Reporting and analytics:** Provides customizable reports on practice and patient data for operational insights.

COMPLIANCE AND SECURITY

Charm EHR adheres to industry standards like HIPAA, ICD-10, CPT, and HL7 protocols, ensuring secure and compliant data handling. It features SSL encryption and disaster recovery systems to safeguard sensitive information.

PRACTICE SIZES AND SPECIALTIES

Charm EHR caters to a wide range of practice sizes, from solo practitioners to medium-sized groups (1-50 providers). It supports various specialties, including family medicine, pediatrics, psychiatry, internal medicine, and more. Its customizable templates can address niche specialty requirements effectively.

FAQS

DOES CHARM PATIENT PORTAL HAVE AN APP?

Yes, the Charm Patient Portal is accessible through the Charm Health App, available for both iOS and Android devices.

WHAT IS A WEB-BASED EHR?

A web-based EHR is a cloud-hosted platform that allows healthcare providers to manage patient records and practice operations via a web browser without relying on local servers or extensive IT infrastructure.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Charm EHR
ADDITIONAL INFORMATION	
IOS APP	✓
ANDROID APP	✓
MULTI-OFFICE	✓
WEB APP	✓
COMPLIANCE	
HIPAA	✓
ICD-10	✓
CPT	✓
HL7	✓
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗
CARDIOLOGY	✓
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✓
DERMATOLOGY	✓

DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✓
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✓
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✓
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✓
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✓
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✓
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✓

SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✓
URGENT CARE	✓
UROLOGY	✓
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✗
OVER 50 PHYSICIANS	✗
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓



REFERRALS	✓
REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✓
E-PRESCRIPTION	✓
FURTHER INFORMATION	
ONC-ATCB CERTIFYING BODY	Drummond
PRICING	\$499 / provider / month
PRICING	Free plan (50 encounters/month), Encounter plan (\$.50/encounter/month), Provider plan (\$350/provider/month). Custom quotes also available

SOFTWARE SCREENSHOTS

Chart Notes

← Jan 07, 2022 : Dr. David Antonio : 60 minute new consult :In Person

Edit **Sign** Export ▾ Print ▾ Reports ▾ Fax Rx ▾ Suppl ▾  

1 of 4605  

Patient	Jack miles	Facility	Charm	Provider	Dr. David Antonio
Age	21	Date	Jan 07, 2022	Signed by	--
Visit Type	60 minute new consult	Status	Unsigned		

Subjective

Chief Complaints

Hypertension

History of Present Illness

The visit was attended alone

History of present illness

← New Template

Template Name: Infectious Diseases

Choose Template Type

- SOAP Template ^{NEW} (Single Template for entire Chart Note)
- Chief Complaints
- Past Medical History
- Review of Systems
- Nurse Notes
- Prescription
- Injection
- Diet Recommendation
- Instructions
- Billing Inventory
- Symptoms
- Family History
- Physical Examination
- Diagnosis
- Supplement
- Vaccine
- Lifestyle Recommendation
- Reports
- Send Invoice - PHR Message
- History of Present Illness
- Social History
- Assessment Notes
- Self Notes
- Lab Record
- Imaging
- Treatment Notes
- Billing Procedure Codes
- Send Invoice - Email

Proceed Cancel

Messages Compose

Shared Inbox - From Patients

My Messages

- From Patients: 21
- From Members: 41
- Sent
- Sent by RCM
- Trash
- Drafts: 49
- Folder 1
- Folder 2
- Test
- Test 2
- Shared Inbox
- From Patients
- Questionnaires
- Received: 209
- Sent

Unanswered Messages 1 - 50

From	To	Subject	Date
John Anton	Amy Noel	Clinical data shared notification from ChARM PHR	Sep 15, 2021 02:16 PM
Ragvrav p(Patient Representative)	Denise Braithwaite	hi	Sep 07, 2021 12:40 PM

John Anton To Amy Noel, Dr David Antonio

Test

Patient "John Anton" has shared the below section(s) from ChARM PHR Portal.

- Supplements
- Allergies
- Procedures
- Therapies

[Click here to view the data](#)

This is an auto generated message from ChARM PHR.

Provider: Dr. Steven Ant... Date: Aug 29, 2019 Visit Type: -- Close

Reason for visit: --

Questionnaires Nurse Input Physician Notes Procedure Codes MU

Opioid Risk To... Status: Not Filled Save Copy Export

Family history of alcohol abuse (*) Yes No

Family history of illegal drugs abuse (*) Yes No

Family history of Rx drugs abuse (*) Yes No

Personal history of alcohol abuse (*) Yes No

Personal history of illegal drugs abuse (*) Yes No

Personal history of Rx drugs abuse (*) Yes No

Age between 16 to 45 years (*) Yes No

History of preadolescent sexual abuse (*) Yes No

Attention Deficit Disorder, Obsessive Compulsive Disorder, Bipolar, Schizophrenia (*) Yes No