



# CHARM EHR

# EXTENDED PROFILE



## OVERVIEW

Charm EHR is a web-based, cloud EHR system designed to enhance practice efficiency and patient care for small to medium-sized healthcare practices. Its scalable, HIPAA-compliant platform includes features for electronic health records (EHR), practice management, medical billing, and patient engagement. Charm EHR offers an intuitive interface that supports seamless integration with labs, pharmacies, and third-party tools, making it a versatile choice for ambulatory care providers.

## CORE FEATURES

- **Appointment management:** Color-coded calendars and online booking through the patient portal simplify scheduling and resource allocation.
- **Billing management:** Includes invoicing, e-claims submission, real-time eligibility checks, and integration with payment gateways.
- **Clinical workflow:** Customizable SOAP (subjective, objective, assessment and plan) templates and decision-support tools streamline clinical documentation and diagnosis.
- **Document management:** Stores patient documents, including consent forms and lab results, in a searchable, organized format.
- **e-Prescription:** Allows connection to 70,000+ pharmacies for secure, electronic prescription management.
- **Lab integration:** Standard HL7 interfaces enable lab orders and result retrieval from major labs like LabCorp and Quest.
- **Patient portal:** Offers patients access to health records, appointment booking, and secure messaging via the Charm Health App.
- **Reporting and analytics:** Provides customizable reports on practice and patient data for operational insights.

## COMPLIANCE AND SECURITY

Charm EHR adheres to industry standards like HIPAA, ICD-10, CPT, and HL7 protocols, ensuring secure

and compliant data handling. It features SSL encryption and disaster recovery systems to safeguard sensitive information.

## **PRACTICE SIZES AND SPECIALTIES**

Charm EHR caters to a wide range of practice sizes, from solo practitioners to medium-sized groups (1-50 providers). It supports various specialties, including family medicine, pediatrics, psychiatry, internal medicine, and more. Its customizable templates can address niche specialty requirements effectively.

## **FAQS**

### **DOES CHARM PATIENT PORTAL HAVE AN APP?**

Yes, the Charm Patient Portal is accessible through the Charm Health App, available for both iOS and Android devices.

### **WHAT IS A WEB-BASED EHR?**

A web-based EHR is a cloud-hosted platform that allows healthcare providers to manage patient records and practice operations via a web browser without relying on local servers or extensive IT infrastructure.




## SOFTWARE SPECIFICATION

<b>OVERVIEW</b>	
PRODUCT NAME	Charm EHR
<b>ADDITIONAL INFORMATION</b>	
IOS APP	✓
ANDROID APP	✓
MULTI-OFFICE	✓
WEB APP	✓
<b>COMPLIANCE</b>	
HIPAA	✓
ICD-10	✓
CPT	✓
HL7	✓
<b>SPECIALTY</b>	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗

CARDIOLOGY	✓
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✓
DERMATOLOGY	✓
DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✓
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✓
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✓
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✓
OPHTHALMOLOGY	✗
	✓

ORTHOPEDICS AND SPORTS MEDICINE	
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✓
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✓
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✓
URGENT CARE	✓
UROLOGY	✓
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✗
PRACTICE SIZE	
	✓

SOLO PRACTICE	
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✗
OVER 50 PHYSICIANS	✗
<b>SOFTWARE FEATURES</b>	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	✓
REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✓
E-PRESCRIPTION	



	
<b>FURTHER INFORMATION</b>	
<b>ONC-ATCB CERTIFYING BODY</b>	Drummond
<b>PRICING</b>	\$499 / provider / month
<b>PRICING</b>	Free plan (50 encounters/month), Encounter plan (\$.50/encounter/month), Provider plan (\$350/provider/month). Custom quotes also available



## SOFTWARE SCREENSHOTS

### Chart Notes

← Jan 07, 2022 : Dr. David Antonio : 60 minute new consult :In Person

Edit **Sign** Export ▾ Print ▾ Reports ▾ Fax Rx ▾ Suppl ▾  

1 of 4605 < >

Patient	<a href="#">Jack miles</a>	Facility	Charm	Provider	Dr. David Antonio
Age	21	Date	Jan 07, 2022	Signed by	--
Visit Type	60 minute new consult	Status	Unsigned		

#### Subjective

##### Chief Complaints

Hypertension

##### History of Present Illness

The visit was attended alone

##### History of present illness

New Template

Template Name: Infectious Diseases

Choose Template Type

SOAP Template <sup>NEW</sup> (Single Template for entire Chart Note)

Chief Complaints     Symptoms     History of Present Illness  
 Past Medical History     Family History     Social History  
 Review of Systems     Physical Examination     Assessment Notes  
 Nurse Notes     Diagnosis     Self Notes  
 Prescription     Supplement     Lab Record  
 Injection     Vaccine     Imaging  
 Diet Recommendation     Lifestyle Recommendation     Treatment Notes  
 Instructions     Reports     Billing Procedure Codes  
 Billing Inventory     Send Invoice - PHR Message     Send Invoice - Email

Proceed Cancel

Messages Compose

Shared Inbox - From Patients

Unanswered Messages 1 - 50

From	To	Subject	Date
John Anton	Amy Noel	Clinical data shared notification from ChARM PHR	Sep 15, 2021 02:16 PM
Ragavan p(Patient Representative)	Denise Braithwaite	hi	Sep 07, 2021 12:40 PM

John Anton To Amy Noel, Dr David Antonio

Patient "John Anton" has shared the below section(s) from ChARM PHR Portal.

- Supplements
- Allergies
- Procedures
- Therapies

[Click here to view the data](#)

This is an auto generated message from ChARM PHR.

Provider: Dr. Steven Ant... Date: Aug 29, 2019 Visit Type: --

Reason for visit: --

Questionnaires Nurse Input Physician Notes Procedure Codes MU

Opioid Risk To... Status: Not Filled Save Copy Export

Family history of alcohol abuse (\*)  Yes  No

Family history of illegal drugs abuse (\*)  Yes  No

Family history of Rx drugs abuse (\*)  Yes  No

Personal history of alcohol abuse (\*)  Yes  No

Personal history of illegal drugs abuse (\*)  Yes  No

Personal history of Rx drugs abuse (\*)  Yes  No

Age between 16 to 45 years (\*)  Yes  No

History of preadolescent sexual abuse (\*)  Yes  No

Attention Deficit Disorder, Obsessive Compulsive Disorder, Bipolar, Schizophrenia (\*)  Yes  No